

IMPORTANT THINGS TO KNOW ABOUT YOUR Grifols VISA® PREPAID CARD

- **In-Network ATM withdrawal:** \$1.50 (1 free per donation)
- **Out-of-Network ATM withdrawal:** \$2.50
- **Signature Fee:** \$0.25 (2 free per donation)
- **PIN/Cash Back Fee:** \$0.50
- **PIN based decline:** \$0.25
- **ATM based decline:** \$0.35
- **Account Maintenance Fee:** \$3.00

Register and add your mobile phone number at www.prepaid.citi.com/grifols to:

1. View your balance and transaction history
2. Locate nearby ATMs
3. Sign up for on demand text message alerts to your mobile phone
 - Text BAL to 445544 (for balance)
 - Text PAY to 445544 (for last payment amount)
 - Text TRANS to 445544 (for last transaction amount)

The logo for GRIFOLS, featuring the word "GRIFOLS" in white, bold, uppercase letters on a blue rectangular background.

Hold on to your card!

**It will be reloaded each
time you donate!**

CITI PREPAID SERVICES CONTACT INFORMATION

Web: prepaid.citi.com/grifols

Email: prepaidhelp@citi.com

Phone: 1-800-639-5100

Balance: Text BAL to 445544

You can also manage your account over your mobile device.

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