

# TIPS FOR USING YOUR GRIFOLS VISA<sup>®</sup> PREPAID CARD

**Your card is already activated and ready to use, so get started!**

Call 1-800-238-9762 to set your PIN number and follow the voice prompts. Your PIN will allow you to get cash at ATMs and cash back at local stores.

**Checking your balance is FREE and EASY and available 24/7/365.**

Simply call the customer service number on the back of your card or visit our website at [www.prepaid.citi.com/Grifols](http://www.prepaid.citi.com/Grifols).

Once you register your card online and add your cell phone number, you can text **BAL to 445544** and you will have your available balance texted back to you, instantly.

**You can have peace of mind** knowing your money is protected in the case that the card is lost or stolen; Citi<sup>®</sup> will replace the card with all the funds still on the account.

**GRIFOLS**

It's **FREE** and **EASY** to use your Grifols card online, over the phone, in-stores where you shop daily and everywhere Visa is accepted, including:



Your card comes with **1 FREE ATM WITHDRAWAL** at Citibank and Moneypass ATMs each time you donate.

In order to avoid fees, make sure the ATM has one of these symbols on it:



**Now, it's up to you! What did you spend your funds on before the new prepaid card program?**

**Meals:** Did you know your card can be used twice per donation for FREE to buy food?

**Groceries:** Did you know your card can be used to get cash back at your local grocery or convenience store at the same time you make a purchase?

**Transportation:** Did you know your card can be used at Citibank and Moneypass ATMs one time per donation for FREE to get the funds needed to pay for bus fare or train tickets?

**Savings:** Did you know you can let your funds add up after a few donations and transfer them to your personal bank account?

